

Robert F. Collins

Deputy Director and Director of Client Services

Massachusetts Training Fund

Robert has over 30 years of senior executive experience in the development and implementation of worldwide quality improvement and customer satisfaction processes. While working as a Vice President and Account Executive for the nation's largest consulting firm in the area of Total Quality Management, Bob consulted with automotive, textile, service industries, and International Trade Associations. He served as Vice President of Quality and Organizational Development for American National Can, the world's largest manufacturer of a broad spectrum of metal, glass, and plastic packaging.

Prior to his business experience, Robert served in public education, progressively, as a teacher, high school principal and as an assistant to the superintendent of a large urban school system. He holds three Master's degrees and lives in the Boston area.