



External Job Description

Job Title :	Water Damage Specialist – Intermediate
Department:	01-Operations
Reports to:	General or Production Manager

Position Overview

Water Damage Specialist development at the intermediate level has four (4) objectives: 1) Team Leader of water damage crew servicing residential and small commercial losses; 2) knowledge and technical proficiency in IICRC water and mold damage standard work practices; 3) competency in use, care, and maintenance of water extraction equipment, portable drying equipment, and moisture detection instruments; and 4) proficiency scoping, sizing and moisture mapping, and documenting water losses. Intermediates assist with the development of basic level technicians and they assist advanced technicians on large or complex projects. Intermediates on CAT duty may simultaneously manage multiple water losses including organizing and directing temporary laborers. In order to qualify for this position, you must have 12 months previous BELFOR experience at the Water Damage Basic Level – or equitable industry standard experience, as well as direct involvement in 25 (minimum) water damage projects. This position is the level 3 in the Progressive Water Damage track.

Job Duties

- Supervise and self-perform Water Damage Basic tasks
- Gather pictures in a color palette, and black & palette to download to job files
- Maintaining equipment used in daily tasks related to Debris removal; Containment/Drying Chambers; Wall Cavity Drying; Pump System Knowledge; Carpet seam cutting – cushion removal; Baseboard Removal
- Properly identify Class 4 material, moisture measurements, and deploy most effective technique to dry/restore the material
- Evaluate integrity of affected structural materials and contents for direct and indirect water damage; accurately assess the cost of restoring vs cost of replacement.
- Create moisture maps using tools and knowledge provided
- Supervise small crews on above tasks
- Additional duties as required

Responsibilities

- Must be able to take direction from Supervisor
- Direct teams on use of proper PPE for the job
- Review daily requirements of the projects, document progress and notify managers of progress and challenges
- Provide appropriate field documentation, photo logs, graphs and sketches for various TPA projects
- Perform Daily vehicle safety and maintenance inspections and maintain in clean serviceable condition
- Must maintain attention to detail
- Will be required to meet BELFOR Standards in safeguarding other people's property
- Must have a comprehensive understanding of customer service, principles and practices
- Work under time constraints to meet specific timelines
- Will be required to work nights and weekends as requested and?? travel periodically
- Report time worked and equipment and consumables used timely and accurately
- Attend BELFOR sponsored operations and safety training courses as required

Qualifications

- Working knowledge of IICRC S500 Water Damage Standard
- Working knowledge of IICRC S520 Mold Remediation Standard
- Carry current IICRC WRT designation
- Must demonstrate familiarity with BELFOR Water Damage Book
- Must demonstrate proper use of appropriate meters and IR camera, understanding of affected vs unaffected building materials and contents.



- Demonstrate ability to draw a sketch, read floor plan, complete a Moisture Content Log, complete a Psychrometric Log and determine drying goals
- Demonstrate an understanding of air mover calculation, LGR dehumidification chart; electrical power spec and electrical circuits
- Demonstrate mastery in the use of HydroSensor, Thermal Hygrometer, NavPro Moisture Meter or equivalent and the recording of data
- Experience with Truck mount extraction systems, maintenance and troubleshooting
- Demonstrated experience supervising small crews (up to 10 people) on Residential/Commercial and Industrial losses
- Eligible to operate a motor vehicle per BELFOR's vehicle policy
- Possess sense of urgency, professional demeanor, positive attitude, and strong work ethic
- English language literacy and fluency

Physical Demands

- Frequent lifting in excess of 50 lbs
- Occasional lifting from 41 lbs +, assisted (up to 50% of the time)
- Access and mobility in tight spaces
- Sustained periods of standing, sitting, walking, bending, and kneeling
- Ability to use mobile devices for collection of data and time.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.